

# WIOA Partnerships and the American Job Center Network

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#### **Objectives**

- Explore statutory basis for the one-stop delivery system
- Review basics related to one-stop system
- Discuss how AEFLA participation can be met
- Review the roles and responsibilities of required partners
- Discuss the State Eligible Agency responsibilities

## **Big Picture Purpose of WIOA**

- Improve structure for delivery of services in the <u>workforce development</u> <u>system</u> to better address employment and skill needs of job seekers, workers, and employers
- Support the alignment of workforce, education, and economic development for a high-quality workforce development system in the U.S.

#### What is a Workforce Development System?

A system that makes available the:

- Core WIOA programs
- Other one-stop partner programs
- And other employment and training programs recognized by a local board

### What is the One-Stop Delivery System?

- Brings together workforce development, education, and other human resource services
- Results in better access to seamless and customer-focused services
- Bottom line one-stop partners administer separately funded programs as a set of integrated streamlined services to customers
- Branded "American Job Center" (AJC)

### What makes up the one-stop delivery system?

Must have at least one comprehensive physical center in a local workforce area

- At least one title I staff physically present
- Career services provided by all partners
- Access to training services
- Access to partner program services
- Workforce and labor market information

May also include affiliate and specialized sites

### Who is the required partner for AEFLA?

- State Eligible Agency (SEA) is the required partner
- SEA may delegate its roles and responsibilities to a funded eligible provider
- AEFLA partner must fulfill its roles and responsibilities in <u>each</u> comprehensive one-stop center
- May also choose to participate in affiliate or specialized centers

# WHAT MUST AEFLA DO IN A COMPREHENSIVE ONE-STOP?

#### **ROLE 1: Access**

Must provide access to adult education and literacy programs and services

- Have staff physically present at AJC; or
- Have appropriately trained partner staff physically present at AJC; or
- Have direct linkage through technology to program staff who can provide meaningful information or services

#### **ROLE 2: Fund**

Must use funds to:

- Provide applicable career services
- Maintain the one-stop system, including its infrastructure

#### **ROLE 3: Enter into Agreement**

The MOU is...

- A product of *local discussion and negotiation* to ensure successful integration and implementation of partner programs.
- Used to establish the roles and responsibilities of the Local WDB, the chief elected official (CEO), and the one-stop partners in relation to the operation of the one-stop delivery system.

<u>All</u> required partners must be included in the MOU.

# **Key Elements Of MOU**

Description of Services

One-Stop Operating Budget

Methods of Referrals

Access for those with Barriers

**Du**ration

Other Provisions

**Modification Process** 

Signatures

**Appeals** 

## **ROLE 4: Operate**

Participate in the operation of the one-stop consistent with the terms of the MOU

### **State Responsibility**

Is the designee fulfilling its responsibilities?

Are AEFLA funds being expended properly?

- Reasonable and necessary and allocable
- Allowable under AEFLA
- Cost allocation method based on proportionate use and relative benefit received

#### Review

- The AJC system helps to fulfill the purpose of WIOA to align workforce, education, and economic development
- Partnerships are key to high quality AJCs
- Multiple ways AEFLA programs can provide access to services through the AJC
- Agreements that specify how services, including career services, are provided will facilitate AJC operating budgets and infrastructure agreements
- SEA has oversight responsibilities to ensure federal requirements are met

# Questions???

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